### **Admin**

More project marking at CO339

Today 12-12:30

Tomorrow 9:30-10

Thursday presentations:

Chuan Law, Jack Grunfeld, RuoHao Sun

Three more speakers please!!!

Very hard to find other times if you miss it

Project report due this Friday

1 page for marking

2 pages report using ChatGPT or other tools

Today: More on recommender systems

# **Typical Collaborative Filtering**

- Memory based collaborative filtering
  - Nearest-neighbor based
    - User similarity
    - Item similarity
- Classification/Clustering for collaborative filtering
  - Model based
    - Naïve Bayes
    - Neural networks,
    - Kmeans
    - LDA (Latent Dirichlet Allocation, topic modeling)
    - LSA (Latent Semantic Analysis), Singular Value Decomposition (SVD)
  - Group oriented, less personalized, can be addressed by reducing cluster size

# **Content based filtering**

- Content
  - Features:
    - Movie: directors, actor/actress, producers., editors, distributors, editors, keywords, review, ....
    - Text recommendation: a set of extracted keywords
  - Domain dependent
  - Getting features can be challenging
  - Classification/clustering problem
    - like/dislike, similar/not\_similar, user-specific classification
    - Many algorithms can apply
      - NN-based, Deep learning as the state-of-art

Search problem,

- relevant/not relevant
- Focus on one user, Personalized search

# **Content based recommendation**

- Tutorial:
  - Recommender Systems in Python: Beginner Tutorial
  - https://www.datacamp.com/community/tutorials/recommendersystems-python
- Movie dataset with metadata
- Tf-ldf representation
- Cosine similarity
- Find similar items

#### **Recommender Systems Evaluation**

Consider ranking score

• MAE: mean absolute error

MAE = 
$$\frac{1}{n} \sum_{i=1}^{n} |f_i - y_i| = \frac{1}{n} \sum_{i=1}^{n} |e_i|.$$

# Hybrid

- Collaborative filtering:
  - Require other users rating data (cold start problem)
  - Can do cross domain
  - Non-transitive association problem: users are linked by common items and items are linked by common users.
- Content Based
  - Require one user's rating data
  - Require item's content data
  - Not cross domain
- Sequential/parallel Hybridization
- Combinational Hybridization

# **Limitations and extensions**

- User similarities
  - Do not consider the relevance of items
  - Aware of item similarity
- User rating and prediction
  - Number between 1-5
  - Probability: (0.2, 0.3, 0.6, 0.1, 0.1)
  - Implicit: Watching time, thumb up/down, clicks, downloads, behavior
  - Explicit: User search history, user specified criteria
- Hybrid
  - Sequential, parallel
  - Diamond shape

# In reality

- Many algorithms are used and then combined
- Netflix had a competition, and the winner used over 107 algorithms



Many rankers, each has a different focus, each use many algorithms.

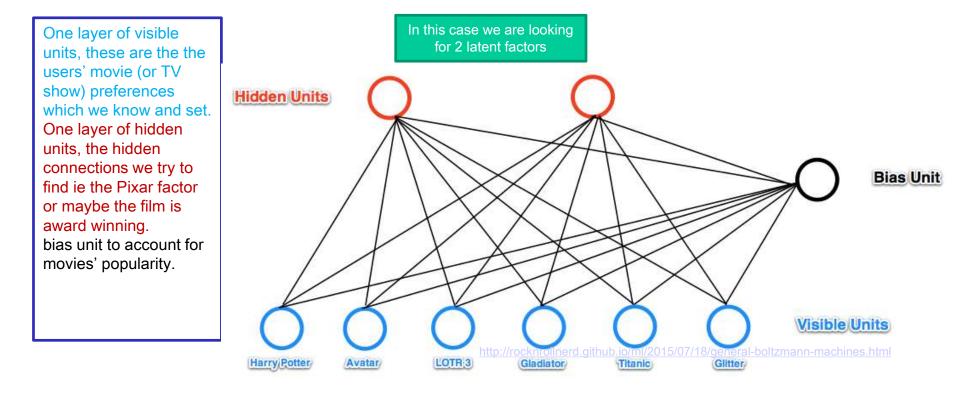
# **Algorithms Netflix uses**

- Linear Regression
- Logistic Regression
- Elastic Nets
- Singular Value Decomposition
- Restricted Boltzmann Machines
- Markov Chains
- Latent Dirichlet Allocation
- Association Rules
- Gradient boosted decision trees
- Clustering such as K-Means
- Matrix factorization



### One example: Restricted Boltzmann Machines

The learning algorithm will generate probabilities for if a user likes a piece of content or not, once it is trained (learned weights).



### **Other Recommendations**

- Netflix has many aspects of what combine to become its "Recommender System"
- Personalized Video Ranker PVR
- 40 rows on each home page
- Each may have up to 75 videos per row.
- Each row may have a different algorithm.
- For example under a given genre, different profiles will have those videos
  presented in a different order. PVR only gets to rank a standard list in a genre,
  the order is personalized but not the content

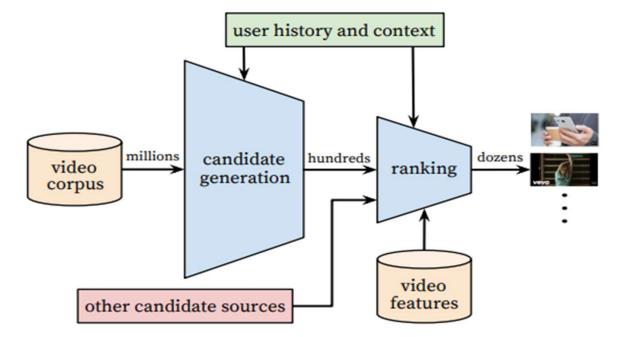


#### What does YouTube use?

- Association rules: finding relations between variables
  - Videos co-watched within 24 hours: linked videos
- User personal activity
  - Long watched videos
- Combine the two
  - Long watch videos link to more videos
  - Recursively link to more videos
  - Global video network
- Ranking:

Video quality, user specificity, diversity

#### **Personalized Recommendation**



#### **Association Rule Mining**

YouTube's simplified algorithm used to score the relatedness of videos given a seed video, or in other words map a video  $v_i$  to a set of similar videos  $R_i$ .

"Association Rule Mining or Co-visitation counts"

$$r(v_i, v_j) = \frac{c_{ij}}{f(v_i, v_j)}$$

where  $c_i$ ,  $c_j$  are the total occurrence counts for videos  $v_i$  and  $v_j$  $c_{ij}$  is the co-visitation count.  $f(v_i,v_j)$  is a normalization function (usually set as cj).

#### **Ranking Measurements:**

- Video Quality: used to judge the likelihood that the video will be appreciated irrespective of the user (number of views, rating, comments, etc)
- 2) User Specificity
- 3) Diversification:Don't want all videos from the same channel or uploader

Using a linear combination of these three, we generate a personalized recommendation up to N videos to present to the user (Top-N Recommender).

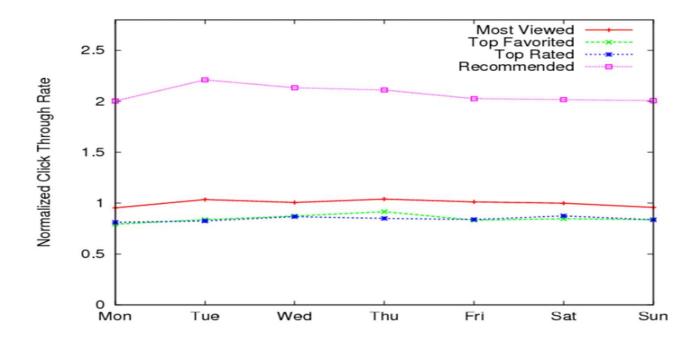
#### **Evaluating Recommendation Quality**

- CTR (Click Through Rates): is the ratio of the number of clicks on a video to the number of times that video was seen
- Long CTR: only counting clicks that led to watches of a substantial fraction of the video
- Session Length
- Time until first long watch
- Recommendation Coverage: The fraction of logged in users with recommendation.

The CTR for recommended videos exceeded Most Views, Top Rated, etc

#### **Evaluation**

# Per-day average CTR for different browse page types over a period of 3 weeks



# **Evaluation in reality, in practise**

- A/B testing
- A/B testing (sometimes called split testing) is experimenting and comparing two types or variations of an online or offline campaign such as a landing page, ad text, a headline, call-toaction or just about any other element of a marketing campaign or ad.
- By displaying two variations of your campaign, you can see which one attracts more interaction and conversions from your customers.
  - e.g. CTR (clickthrough rate): the number of clicks that your ad receives divided by the number of times your ad is shown